



# Your Missouri Courts

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Document ID - 20-SMCC-3154; Served To - OVERSTOCK.COM INC; Server - CT CORP; Served Date - 23-APR-20; Served Time - 00:00:00; Service Type - Territory 30; Reason Description - Served; Service Text - LC

**04/13/2020** ☐ [Summons Issued-Circuit](#)

Document ID: 20-SMCC-3154, for OVERSTOCK.COM INC. Summons Attached in PDF Form for Attorney to Retrieve from Secure Case.Net and Process for Service.

**03/17/2020** ☐ [Filing Info Sheet eFiling](#)

Filed By: DANIEL JOHN ORLOWSKY

☐ [Note to Clerk eFiling](#)

Filed By: DANIEL JOHN ORLOWSKY

☐ [Pet Filed in Circuit Ct](#)

Class Action Petition for Damages.

On Behalf Of: KATHRYN SCHOTT

☐ [Judge Assigned](#)

DIV 14

IN THE CIRCUIT COURT OF THE COUNTY OF ST. LOUIS  
STATE OF MISSOURI

KATHRYN SCHOTT, on behalf of herself	)	
and all others similarly situated,	)	
	)	
Plaintiff,	)	Cause No.
	)	
vs.	)	Division:
	)	
OVERSTOCK.COM, INC.	)	
Serve: Registered Agent	)	JURY TRIAL DEMANDED
CT Corporation System	)	
120 South Central	)	
Clayton, MO 63105	)	
	)	
Defendant.	)	

**CLASS ACTION PETITION FOR DAMAGES**

COME NOW Plaintiff Kathryn Schott, and brings this action on behalf of herself and all others similarly situated (“Class”) against Defendant Overstock.com, Inc. (otherwise referred to as “Overstock.com” or “Defendant”); and, upon information and belief, alleges as follows:

**INTRODUCTION**

1. Missouri law requires retailers to charge sales or use tax on the sales of their products to Missouri purchasers.
2. Missouri state law mandates that retailers with tax nexus charge a use tax on sales of their products through remote means, including an internet website, telephone, catalog or other remote communications systems (collectively, “remote sales channel(s)”) to Missouri purchasers that are shipped from an out-of-state facility. The state use tax rate for these sales is 4.225%. There are also additional local use taxes that are imposed on sales made through remote sales channels based on the delivery address of the Missouri purchasers.

3. Overstock.com illegally and erroneously overcharges “tax” monies at a higher tax rate than the correct applicable use tax rate on products purchased through remote sales channels, including from Overstock.com’s internet website, that are shipped to Missouri customers from an out-of-state facility, resulting in the overcollection of monies from Missouri consumers.

### **PARTIES**

4. At all relevant times, Plaintiff was and is a Missouri citizen residing in Missouri.

5. This is an action brought directly by Plaintiff against Defendant.

6. Overstock.com, Inc., is a Delaware corporation with its principal place of business at 799 W. Coliseum Way, Midvale Utah 84047. Overstock.com is an American internet retailer. The company sells home décor, furniture, bedding, and many other goods that are closeout merchandise from failed companies. Overstock.com also sells new merchandise.

7. Overstock.com conducts, and at all relevant times, has conducted business in St. Louis County through remote sales channels, including making sales through its internet website.

### **JUISDICTION & VENUE**

8. This Court has personal jurisdiction over Overstock.com because the acts and/or omissions which are the subject of this litigation occurred in St. Louis County, Missouri, and Defendant regularly conducts business in St. Louis County, Missouri.

9. Venue is proper in St. Louis County, Missouri pursuant to Missouri Revised Statute § 508.010.

10. Venue is proper in this Court pursuant to 28 U.S.C. § 1341.

### **FACTUAL ALLEGATIONS**

11. Plaintiff brings this action on behalf of herself and a proposed class of Missouri residents who purchased products from Overstock.com through remote sales channels, including its

internet website, that were shipped from an out-of-state facility to the purchasers' delivery addresses in Missouri and were charged "tax" monies at a higher tax rate than the correct applicable use tax rate.

12. Missouri law mandates that retailers with tax nexus charge a cumulative state and local use tax rate on sales of their products through remote sales channels that are shipped to Missouri purchasers from an out-of-state facility to a delivery address in Missouri.

13. Title X of the Missouri Taxation and Revenue, Chapter 144, sets forth the statutory scheme for the state of Missouri for the collection of sales and use tax. Chapter 144 is divided into two basic parts: (1) The Sale Tax Law set forth in §144.010 to §144.525; and (2) The Compensating Use Tax Law set forth in §144.600 through §144.761.

14. Missouri Revised Statutes § 144.020.1 provides "a tax is hereby levied and imposed...upon all sellers for the privilege of engaging in the business of selling personal property ... at retail in this state."

15. Section 144.020 imposes a sales tax on the sale of tangible personal property between a Missouri seller and Missouri purchaser.

16. Upon determination that a sale is subject to sales tax, the tax rate on intrastate sales is calculated by adding the state sales tax rate of 4.225% and any applicable local sales tax rate imposed by the local tax jurisdiction(s) in which the retail store making the sale is located.

17. Section 144.030.1 provides for an exemption from sales tax "for retail sales as may be made in commerce between this state and any other state of the United States, or between this state and any foreign country, and any retail sales which the state of Missouri is prohibited from taxing pursuant to the Constitution or laws of the United States of America." This provision in §144.030.1 is commonly known as the Missouri statutory "in commerce" exemption.

18. This Missouri statutory “in commerce” exemption provides an exemption from Missouri sales tax for any interstate, in-bound retail sales made between a seller from a non-Missouri location and a Missouri purchaser where the seller delivers the purchased tangible personal property from outside the state of Missouri to the purchaser’s delivery address in Missouri.

19. While interstate, in-bound retail sales transactions involving sellers of tangible personal property from a non-Missouri location to Missouri purchasers at a Missouri delivery address are exempt from sales tax pursuant to the statutory “in-commerce” exemption set forth in § 144.030.1, such sales are subject to Missouri’s compensating use tax law as set forth in §144.600 through §144.761.

20. Section 144.610.1 imposes a use tax on “the privilege of storing, using or consuming within this state any article of tangible personal property.”

21. The use tax is a compensating, or complementary, tax imposed on the purchase of tangible personal property otherwise exempt from sales tax pursuant to, inter alia, the statutory “in commerce” exemption.

22. Accordingly, any taxable sales transaction involving the in-bound shipment of tangible personal property from an out-of-state location to a purchaser in Missouri that is exempted from sales tax by Missouri’s statutory “in commerce” exemption is subject to the compensating use tax.

23. Section 144.635 requires every seller with tax nexus in Missouri that is delivering tangible personal property from a non-Missouri location to Missouri purchasers at a Missouri delivery address to collect and remit the applicable use tax from the Missouri purchasers. Under Missouri’s sales/use tax statutory scheme, this is known as the collection of “vendors’ use tax.”

24. Upon determination that a sale is subject to use tax, the use tax rate is calculated by adding the state use tax rate of 4.225% and any applicable local use tax rate in effect at the delivery address of the Missouri purchaser.

25. Despite clear Missouri law to the contrary, Overstock.com has charged in the past, and on information and belief continues to charge, excess “tax” on sales of their products through remote sales channels, including Overstock.com’s internet website, to Missouri purchasers that are shipped from an out-of-state facility to a Missouri delivery address.

26. Plaintiff brings this class action on behalf of herself and all persons and entities who, during the five-year period before the filing of this Petition, purchased a product from Overstock.com through remote sales channels, including its internet website, that was delivered from an out-of-state facility to a Missouri delivery address and who were charged tax monies at a higher tax rate than the correct applicable use tax rate.

#### **NAMED PLAINTIFF ALLEGATIONS**

27. On February 17, 2020, Plaintiff Kathryn Schott purchased Mules Faux Leather Slides from Overstock.com’s website, [www.overstock.com](http://www.overstock.com), for delivery to 1579 Oak Glenn Drive, Fenton, Missouri 63026. Plaintiff’s purchase was shipped from Cedar Rapids, Iowa.

28. According to the Missouri Department of Revenue, the applicable use tax rate for sales of products through remote sales channels that are shipped by Defendant from an out-of-state facility for delivery to 1579 Oak Glenn Drive, Fenton, Missouri 63026 on February 17, 2020 is 4.225%.

29. When Plaintiff purchased the Mules Faux Leather Slides on February 17, 2020, Overstock.com required Plaintiff Schott to pay an 8.250% tax rate, resulting in the overcollection of monies.

### **CLASS ACTION ALLEGATIONS**

30. Plaintiff brings this action pursuant to Missouri Supreme Court Rule 52.08 and Missouri Revised Statutes §§407.025.2 and 407.025.3 on behalf of herself and a class defined as follows:

All persons and entities who, during the five-year period before the filing of this Petition, purchased a product from Overstock.com through a remote sales channel, including its internet website, that was delivered from an out-of-state facility to a Missouri delivery address and were charged tax monies at a higher tax rate rather than the lower use tax rate.

Excluded from the class are:

- i. Defendant, any entity in which a Defendant has a controlling interest or which has a controlling interest in a Defendant, and Defendants' legal representatives, predecessors, successors, assigns, and employees;
- ii. Counsel and members of the immediate family of counsel for Plaintiff herein; and
- iii. The judge and staff to whom this case was assigned, and any member of the judge's immediate family.

31. Plaintiff reserves the right to revise this definition of the class based on facts she learns during discovery.

32. Plaintiff brings this action on her own behalf, and as a class action on behalf of the Class defined herein, pursuant to, and properly maintainable under Missouri Supreme Court Rule 52.08 and Missouri Revised Statutes §§407.025.2 and 407.025.3.

33. Plaintiff is a member of the Class because, during the Class Period, she purchased a product from Overstock.com's website that was delivered from an out-of-state facility to Plaintiff's Missouri delivery address and was charged tax monies at a higher tax rate rather than the lower use tax rate.

34. Plaintiff, on information and belief, asserts that, during the Class Period, thousands of Class members have similarly purchased numerous other products from Overstock.com through remote sales channels, including its internet website, that were delivered from an out-of-state facility to a Missouri delivery address and were illegally and erroneously charged tax monies at a higher tax rate rather than the lower use tax rate.

35. The particular members of the Class are capable of being described without difficult managerial or administrative problems. The members of the Class are readily identifiable from the information and records in the possession or control of the Defendant.

36. The Class consists of thousands of individual members and is, therefore, so numerous that individual joinder of all members is impractical.

37. This Class is believed to comprise many consumers, the joinder of whom is impracticable both because of their number and because they are spread out across the state of Missouri. Moreover, the amount of damages suffered individually by each member is so small as to make suit for its recovery by each one economically unfeasible.

38. Class treatment will provide substantial benefit to both the parties and the court system. A well-defined commonality of interest in the questions of law and fact involved affects Plaintiff and all proposed members of the Class.

39. There are questions of law and fact common to the Class, which questions predominate over any questions affecting only individual members of the Class and, in fact, the wrongs suffered and remedies sought by Plaintiff and the other members of the Class are premised upon an unlawful scheme perpetuated uniformly upon all the Class members. The only material difference between the Class members' claims is the exact monetary amount to which each member



of the Class is entitled. The principal common issues include, but are certainly not limited to the following:

- a. Whether Overstock.com charged and collected an incorrect tax rate on sales of its products through remote sales channels, including Overstock.com's internet website, to Missouri purchasers that were delivered from an out-of-state facility;
- b. Whether charging and collecting incorrect tax on sales of products through remote sales channels, including an internet website, that were delivered from an out-of-state facility constituted an unlawful practice;
- c. Whether charging and collecting incorrect tax on sales of products through remote sales channels, including an internet website, that were delivered from an out-of-state facility by Overstock.com constituted an unfair practice;
- d. Whether charging and collecting incorrect tax on sales of products through remote sales channels, including an internet website, that were delivered from an out-of-state facility generated a profit for Overstock.com;
- e. Whether Overstock.com misrepresented that a higher tax rate was owed on sales of products through remote sales channels, including an internet website, that were delivered from an out-of-state facility;
- f. Whether Overstock.com was negligent in calculating tax owed by its customers for purchases of products through remote sales channels, including an internet website, that were delivered from an out-of-state facility;
- g. Whether Overstock.com was negligent in charging a higher tax on sales of products through remote sales channels, including an internet website, that were delivered from an out-of-state facility;

- h. Whether Overstock.com's practices with respect to its calculation of tax on sales of products through remote sales channels, including an internet website, that were delivered from an out-of-state facility are an unfair and unethical business practice;
- i. Whether Overstock.com's customers were damaged due to Overstock.com's unlawful tax practices;
- j. Whether Overstock.com should, under Missouri law, be required to return "tax" monies to Plaintiff and the Class;
- k. Whether Overstock.com acted with the malice necessary for the imposition of punitive damages;
- l. Whether Plaintiff and the Class conferred a benefit on Overstock.com in the form of money collected by Overstock.com as tax would be unjust;
- m. Whether Overstock.com should be enjoined from continuing its improper and unlawful tax practices as described above; and
- n. Whether Overstock.com should be required to pay attorney's fees.

40. Plaintiff's claims are typical of the proposed Class.

41. Plaintiff will fairly and adequately represent and protect the interests of the members of the Class. Plaintiff has no claims antagonistic to those of the Class. Plaintiff has retained competent and experienced counsel. Undersigned counsel is committed to the vigorous prosecution of this action.

42. The questions of law and fact common to the members of the Class, some of which are set out above, predominate over any questions affecting only individual members of the Class.

The resolution of common questions in this case will resolve the claims of both Plaintiff and the Class.

43. A class action is superior to other available methods for the fair and efficient adjudication of this controversy, because members of the Class are numerous and individual joinder is impracticable. The expenses and burden of individual litigation would make it impracticable or impossible for proposed members of the Class to prosecute their claims individually. Trial of Plaintiff's claims is manageable.

44. Unless a class is certified, Overstock.com will retain monies received and Plaintiff will have suffered damages as a result of Overstock.com's illegal collection of taxes from Plaintiff and proposed members of the Class. Unless a class-wide injunction is issued, Overstock.com will continue to commit violations against Missouri customers.

45. This action is maintainable as a class action pursuant to Rule 52.08 of the Missouri Rules of Civil Procedure and pursuant to Mo. Rev. Stat. § 407.025.

**COUNT I: VIOLATION OF THE MISSOURI MERCHANDISING PRACTICES ACT**

46. Plaintiff incorporates by reference and re-alleges all preceding paragraphs of this Petition as if fully set forth herein.

47. Overstock.com's actions alleged herein violated, and continue to violate, the Missouri Merchandising Act ("MMPA"), Mo. Rev. Stat. § 407.010 *et seq.*

48. Overstock.com is a "person" within the meaning of the MMPA, at Missouri Revised Statutes § 407.010(5).

49. The goods purchased from Overstock.com are "merchandise" within the meaning of the MMPA, Missouri Revised Statutes § 407.010(4).

50. The transactions resulting in purchases of goods from Overstock.com in Missouri are a “sale” within the meaning of the MMPA, Missouri Revised Statutes § 407.010(6).

51. Overstock.com’s actions alleged herein constituted and continue to constitute, illegal deceptive practice in violation of Mo. Rev. Stat. § 407.020.1 in that they were and are deception, fraud, false pretense, false promise, misrepresentation, unfair practice and/or the concealment, suppression, or omission of material fact in connection with the sale of merchandise in trade or commerce, within the meaning of the MMPA.

52. Overstock.com’s actions alleged herein violated, and continue to violate, the MMPA because they constituted, and continue to constitute, unfair practices as that term is defined in Mo. Code Regs. Tit. 15, § 60-8.020. Specifically, they were and are, *inter alia*, unethical.

53. Plaintiff and the Class have suffered ascertainable loss due to the unfair and deceptive practices described in this Count.

54. Plaintiff and the Class seek actual damages for all monies paid in violation of Chapter 144, Missouri Revised Statutes.

55. Appropriate injunctive relief is necessary to prevent Overstock.com’s MMPA violations from continuing. If Overstock.com’s violations of the MMPA are not stopped by such injunctive relief, Plaintiff and the members of the class will continue to suffer injury by being charged a higher tax rate on sales of products through remote sales channels, including an internet website, by Overstock.com that were delivered from an out-of-state facility.

56. The conduct of Overstock.com was malicious, corrupt, and intentional and/or reckless to a degree sufficient to support an award of punitive damages against Overstock.com.

57. WHEREFORE, Plaintiff and the Class pray for the relief requested in the Prayer for Relief set forth below in this Petition.

## **COUNT II: UNJUST ENRICHMENT**

58. Plaintiff incorporates by reference and re-alleges all preceding paragraphs of the Petition as though fully set forth herein.

59. As alleged above, Overstock.com charged and collected a higher tax rate than the correct applicable use tax rate on sales of products through remote sales channels, including an internet website, that were delivered from an out-of-state facility.

60. Overstock.com has been unjustly enriched in that they received and retained the benefit of funds to which they were not entitled and received in violation of Missouri law.

61. Said funds were conferred on Overstock.com by Plaintiff and the Class members under a mistake of fact due to Overstock.com's misrepresentations, and unlawfully obtained to the detriment of Plaintiff and the Class members.

62. Overstock.com's retention of these funds is unjust because Overstock.com misrepresented the amount of tax due for the provision of its goods and services, and collected more tax than allowed under Missouri law.

63. Allowing Overstock.com to retain the aforementioned benefits violates fundamental principles of justice, equity, and good conscience.

64. WHEREFORE, Plaintiff and the Class pray for the relief requested in the Prayer for Relief set forth below in this Petition.

## **COUNT III: NEGLIGENCE**

65. Plaintiff incorporates by reference and re-alleges all preceding paragraphs of the Petition as though fully set forth herein.

66. Overstock.com owed Plaintiff and all others similarly situated a duty to exercise reasonable care to determine, represent, charge and collect the correct amount of tax on sales of

products through remote sales channels, including an internet website, that were delivered from an out-of-state facility.

67. Overstock.com was negligent and breached its duty of reasonable care in the following respects:

- a. Incorrectly charging a higher tax on sales of products through remote sales channels, including an internet website, that were delivered from an out-of-state facility;
- b. Charging a higher tax rate on sales of products through remote sales channels, including an internet website, that were delivered from an out-of-state facility in violation of Missouri law;
- c. Collecting a higher tax rate on sales of products through remote sales channels, including an internet website, that were delivered from an out-of-state facility in violation of Missouri law;
- d. Failing to disclose to customers that it was charging a higher tax rate on sales of products through remote sales channels, including an internet website, that were delivered from an out-of-state facility.

68. As a direct and proximate result of Overstock.com's negligence, Plaintiff and all others similarly situated sustained monetary damages in the form of excessive taxes paid.

69. WHEREFORE, Plaintiff and the Class pray for the relief requested in the Prayer for Relief set forth below in this Petition.

#### **COUNT IV: MONEY HAD AND RECEIVED**

70. Plaintiff incorporates by reference and re-alleges all preceding paragraphs of this Petition as if fully set forth herein.

71. Overstock.com has received money from Plaintiff and the Class by charging a higher tax rate than the correct applicable use tax rate on sales of products through remote sales channels, including an internet website, that were delivered from an out-of-state facility rather than the use tax rate mandated by Missouri law, which in equity and good conscience ought to be returned to Plaintiff and the Class.

72. WHEREFORE, Plaintiff and the Class pray for the relief requested in the Prayer for Relief set forth below in this Petition.

**PRAYER FOR RELIEF**

73. WHEREFORE, Plaintiff and each member of the proposed Class pray for a judgment:

- (a) Certifying the Class as requested herein;
- (b) Entering an order appointing Orlowsky Law, LLC and Goffstein Law, LLC as counsel for the Class;
- (c) Awarding Plaintiff and the Class compensatory damages, including the return of the full amount of excessive taxes paid;
- (d) Awarding restitution to Plaintiff and Class;
- (e) Awarding declaratory and injunctive relief as permitted by law or equity including a preliminary and permanent injunction enjoining Overstock.com from continuing the unlawful practices as set forth herein, specifically the charging of a higher tax rate than the correct applicable use tax rate on sales of products through remote sales channels, including an internet website, that were delivered from an out-of-state facility;
- (f) Awarding punitive damages in an amount to be determined at trial;

- (g) Awarding pre-judgment interest;
- (h) Awarding post-judgment interest;
- (i) Awarding attorneys' fees and costs;
- (j) Providing such further relief as the Court may deem fair and reasonable.

**JURY DEMAND**

74. Plaintiff demands a trial by jury on all issues so triable.

Respectfully submitted,

Orlowsky Law, LLC

/s/ Daniel J. Orlowsky  
Daniel J. Orlowsky, #57387  
7777 Bonhomme, Suite 1910  
St. Louis, Missouri 63105  
Phone: (314) 725-5151  
Fax: (314) 455-7375  
[dan@orlowskylaw.com](mailto:dan@orlowskylaw.com)

Attorney for Plaintiff

Goffstein Law, LLC

/s/ Adam M. Goffstein  
Adam M. Goffstein, #45611  
7777 Bonhomme, Suite 1910  
St. Louis, Missouri 63105  
Phone: (314) 725-5151  
Fax: (314) 455-7278  
[adam@goffsteinlaw.com](mailto:adam@goffsteinlaw.com)

Attorney for Plaintiff





## IN THE 21ST JUDICIAL CIRCUIT COURT, ST. LOUIS COUNTY, MISSOURI

Judge or Division: KRISTINE A KERR	Case Number: 20SL-CC01681
Plaintiff/Petitioner: KATHRYN SCHOTT	Plaintiff's/Petitioner's Attorney/Address DANIEL JOHN ORLOWSKY 7777 BONHOMME AVE SUITE 1910 ST. LOUIS, MO 63105
Defendant/Respondent: OVERSTOCK.COM INC	Court Address: ST LOUIS COUNTY COURT BUILDING 105 SOUTH CENTRAL AVENUE CLAYTON, MO 63105
Nature of Suit: CC Other Tort	

**SHERIFF FEE  
PAID**

(Date File Stamp)

## Summons in Civil Case

The State of Missouri to: OVERSTOCK.COM INC

120 SOUTH CENTRAL  
CLAYTON, MO 63105

Alias:

SERVE REGISTERED AGENT  
CT CORPORATION SYSTEM

COURT SEAL OF



ST. LOUIS COUNTY

You are summoned to appear before this court and to file your pleading to the petition, a copy of which is attached, and to serve a copy of your pleading upon the attorney for Plaintiff/Petitioner at the above address all within 30 days after receiving this summons, exclusive of the day of service. If you fail to file your pleading, judgment by default may be taken against you for the relief demanded in the petition.

**SPECIAL NEEDS:** If you have special needs addressed by the Americans With Disabilities Act, please notify the Office of the Circuit Clerk at 314-615-8029, FAX 314-615-8739, email at SLCADA@courts.mo.gov, or through Relay Missouri by dialing 711 or 800-735-2966, at least three business days in advance of the court proceeding.

13-APR-2020

Date

Further Information:  
TLC

*Jean P. Dillman*  
Clerk

## Sheriff's or Server's Return

**Note to serving officer:** Summons should be returned to the court within thirty days after the date of issue.

I certify that I have served the above summons by: (check one)

- ☐ delivering a copy of the summons and a copy of the petition to the Defendant/Respondent.
- ☐ leaving a copy of the summons and a copy of the petition at the dwelling place or usual abode of the Defendant/Respondent with \_\_\_\_\_ a person of the Defendant's/Respondent's family over the age of 15 years who permanently resides with the Defendant/Respondent.
- ☐ (for service on a corporation) delivering a copy of the summons and a copy of the petition to \_\_\_\_\_ (name) \_\_\_\_\_ (title).
- ☐ other \_\_\_\_\_.

Served at \_\_\_\_\_ (address)

in \_\_\_\_\_ (County/City of St. Louis), MO, on \_\_\_\_\_ (date) at \_\_\_\_\_ (time).

Printed Name of Sheriff or Server

Signature of Sheriff or Server

**Must be sworn before a notary public if not served by an authorized officer:**

(Seal)

Subscribed and sworn to before me on \_\_\_\_\_ (date).

My commission expires: \_\_\_\_\_

Date

Notary Public

**Sheriff's Fees, if applicable**

Summons \$ \_\_\_\_\_

Non Est \$ \_\_\_\_\_

Sheriff's Deputy Salary

Supplemental Surcharge \$ 10.00 \_\_\_\_\_

Mileage \$ \_\_\_\_\_ (\_\_\_\_\_ miles @ \$.\_\_\_\_\_ per mile)

**Total** \$ \_\_\_\_\_

A copy of the summons and a copy of the petition must be served on **each** Defendant/Respondent. For methods of service on all classes of suits, see Supreme Court Rule 54.

## THE CIRCUIT COURT OF ST. LOUIS COUNTY, MISSOURI

Twenty First Judicial Circuit

## NOTICE OF ALTERNATIVE DISPUTE RESOLUTION SERVICES

**Purpose of Notice**

As a party to a lawsuit in this court, you have the right to have a judge or jury decide your case. However, most lawsuits are settled by the parties before a trial takes place. This is often true even when the parties initially believe that settlement is not possible. A settlement reduces the expense and inconvenience of litigation. It also eliminates any uncertainty about the results of a trial.

Alternative dispute resolution services and procedures are available that may help the parties settle their lawsuit faster and at less cost. Often such services are most effective in reducing costs if used early in the course of a lawsuit. Your attorney can aid you in deciding whether and when such services would be helpful in your case.

**Your Rights and Obligations in Court Are Not Affected By This Notice**

You may decide to use an alternative dispute resolution procedure if the other parties to your case agree to do so. In some circumstances, a judge of this court may refer your case to an alternative dispute resolution procedure described below. These procedures are not a substitute for the services of a lawyer and consultation with a lawyer is recommended. Because you are a party to a lawsuit, you have obligations and deadlines which must be followed whether you use an alternative dispute resolution procedure or not. **IF YOU HAVE BEEN SERVED WITH A PETITION, YOU MUST FILE A RESPONSE ON TIME TO AVOID THE RISK OF DEFAULT JUDGMENT, WHETHER OR NOT YOU CHOOSE TO PURSUE AN ALTERNATIVE DISPUTE RESOLUTION PROCEDURE.**

**Alternative Dispute Resolution Procedures**

There are several procedures designed to help parties settle lawsuits. Most of these procedures involve the services of a neutral third party, often referred to as the "neutral," who is trained in dispute resolution and is not partial to any party. The services are provided by individuals and organizations who may charge a fee for this help. Some of the recognized alternative dispute resolutions procedures are:

**(1) Advisory Arbitration:** A procedure in which a neutral person or persons (typically one person or a panel of three persons) hears both sides and decides the case. The arbitrator's decision is not binding and simply serves to guide the parties in trying to settle their lawsuit. An arbitration is typically less formal than a trial, is usually shorter, and may be conducted in a private setting at a time mutually agreeable to the parties. The parties, by agreement, may select the arbitrator(s) and determine the rules under which the arbitration will be conducted.

**(2) Mediation:** A process in which a neutral third party facilitates communication between the parties to promote settlement. An effective mediator may offer solutions that have not been considered by the parties or their lawyers. A mediator may not impose his or her own judgment on the issues for that of the parties.

CCADM73

**(3) Early Neutral Evaluation (“ENE”):** A process designed to bring the parties to the litigation and their counsel together in the early pretrial period to present case summaries before and receive a non-binding assessment from an experienced neutral evaluator. The objective is to promote early and meaningful communication concerning disputes, enabling parties to plan their cases effectively and assess realistically the relative strengths and weaknesses of their positions. While this confidential environment provides an opportunity to negotiate a resolution, immediate settlement is not the primary purpose of this process.

**(4) Mini-Trial:** A process in which each party and their counsel present their case before a selected representative for each party and a neutral third party, to define the issues and develop a basis for realistic settlement negotiations. The neutral third party may issue an advisory opinion regarding the merits of the case. The advisory opinion is not binding.

**(5) Summary Jury Trial:** A summary jury trial is a non binding, informal settlement process in which jurors hear abbreviated case presentations. A judge or neutral presides over the hearing, but there are no witnesses and the rules of evidence are relaxed. After the “trial”, the jurors retire to deliberate and then deliver an advisory verdict. The verdict then becomes the starting point for settlement negotiations among the parties.

### **Selecting an Alternative Dispute Resolution Procedure and a Neutral**

If the parties agree to use an alternative dispute resolution procedure, they must decide what type of procedure to use and the identity of the neutral. As a public service, the St. Louis County Circuit Clerk maintains a list of persons who are available to serve as neutrals. The list contains the names of individuals who have met qualifications established by the Missouri Supreme Court and have asked to be on the list. The Circuit Clerk also has Neutral Qualifications Forms on file. These forms have been submitted by the neutrals on the list and provide information on their background and expertise. They also indicate the types of alternative dispute resolution services each neutral provides.

A copy of the list may be obtained by request in person and in writing to: Circuit Clerk, Office of Dispute Resolution Services, 105 South Central Ave., 5th Floor, Clayton, Missouri 63105. The Neutral Qualifications Forms will also be made available for inspection upon request to the Circuit Clerk.

The List and Neutral Qualification Forms are provided only as a convenience to the parties in selecting a neutral. The court cannot advise you on legal matters and can only provide you with the List and Forms. You should ask your lawyer for further information.

CCADM73



## IN THE 21ST JUDICIAL CIRCUIT COURT, ST. LOUIS COUNTY, MISSOURI

SB 5/13

Judge or Division: KRISTINE A KERR	Case Number: 20SL-CC01681
Plaintiff/Petitioner: KATHRYN SCHOTT	Plaintiff's/Petitioner's Attorney/Address DANIEL JOHN ORLOWSKY 7777 BONHOMME AVE SUITE 1910 ST. LOUIS, MO 63105
Defendant/Respondent: OVERSTOCK.COM INC	Court Address: ST LOUIS COUNTY COURT BUILDING 105 SOUTH CENTRAL AVENUE CLAYTON, MO 63105
Nature of Suit: CC Other Tort	

SHERIFF FEE  
PAID

(Date File Stamp)

## Summons in Civil Case

FILED

The State of Missouri to: OVERSTOCK.COM INC

Alias:

120 SOUTH CENTRAL  
CLAYTON, MO 63105SERVE REGISTERED AGENT  
CT CORPORATION SYSTEM

APR 27 2020

JOAN M. GILMER  
CIRCUIT CLERK, ST LOUIS COUNTY

COURT SEAL OF



ST. LOUIS COUNTY

You are summoned to appear before this court and to file your pleading to the petition, a copy of which is attached, and to serve a copy of your pleading upon the attorney for Plaintiff/Petitioner at the above address all within 30 days after receiving this summons, exclusive of the day of service. If you fail to file your pleading, judgment by default may be taken against you for the relief demanded in the petition.

**SPECIAL NEEDS:** If you have special needs addressed by the Americans With Disabilities Act, please notify the Office of the Circuit Clerk at 314-615-8029, FAX 314-615-8739, email at SLCADA@courts.mo.gov, or through Relay Missouri by dialing 711 or 800-735-2966, at least three business days in advance of the court proceeding.

13-APR-2020

Date

Further Information:  
TLC
  
Clerk

## Sheriff's or Server's Return

Note to serving officer: Summons should be returned to the court within thirty days after the date of issue.

I certify that I have served the above summons by: (check one)

- ☐ delivering a copy of the summons and a copy of the petition to the Defendant/Respondent.
- ☐ leaving a copy of the summons and a copy of the petition at the dwelling place or usual abode of the Defendant/Respondent with a person of the Defendant's/Respondent's family over the age of 15 years who permanently resides with the Defendant/Respondent.
- ☒ (for service on a corporation) delivering a copy of the summons and a copy of the petition to **LCW - B. LOVE** (name) **INTAKE SPECIALIST** (title).

☐ other \_\_\_\_\_ (address)

Served at **CT CORPORATION** (County/City of St. Louis), MO, on **APR 23 2020** (date) at **9 AM** (time).

in **St. Louis County** (County/City of St. Louis), MO, on **APR 23 2020** (date) at **9 AM** (time).

**Tiffany Mooney** (Printed Name of Sheriff or Server)

Must be sworn before a notary public if not served by an authorized officer:

Subscribed and sworn to before me on \_\_\_\_\_ (date).

(Seal)

My commission expires: \_\_\_\_\_

Date

Notary Public

4/21/20